

HEARING IMPAIRMENT



TELEPHONE CALLS

The Bell Relay Service (BRS) allows deaf, deafened or hard of hearing customers or those with speech disabilities to communicate with hearing persons or those without a telecommunications device for the deaf (TTY) by phone. Bell has specially trained operators who act as intermediaries and are available 24 hours a day, 7 days a week.

iPOD - QSL FOR THE DEAF COMMUNITY

The history of Québec told in QSL! The application QSL TOUR offers a self-guided tour in Québec Sign Language of the permanent exhibition **PEOPLE OF QUÉBEC...THEN AND NOW.**

- People of Québec...Then and Now “From New France to the present day, trace the history of Québec, both great and small” - Length 50 min.

There is also a complementary capsule called “The Plains of Abraham: September 13, 1759”, about a model of the Battle of the Plains - Length 20 min.

Download the application or enjoy the free loan of an iPod touch during your visit to the museums (Group reservations possible).

HEARING DEVICES FOR THE HEARING IMPAIRED IN OUR AUDITORIUMS

Three bags each containing six devices for the hearing impaired are available in the Roland-Arpin auditorium, in the lobby of Musée de la civilisation, in Auditorium 2 and at Chapelle du Musée de l'Amérique francophone.

Educational activities may be adapted to groups or people with special needs. Prior to your visit, contact reservations at the Cultural and Educational Mediation Department by calling 418 692-1151 from 8:30 a.m. to noon and 1 p.m. to 4:30 p.m.